Addendum to RFP

The following clarifications /adjustments are based on feedback received from the interested bidders who attended the debriefing/QA session on 25 February, 2020 at TIB venue:

Further Precisions with Regard to the PACTApp:

1. Language:
   1.1 The chat should be in English and Bangla (but initially the data will not be analysed there).
   1.2 The “questions, solutions, ways forward” text labels should be coded in order to be used in multiple languages (a code will serve as a reference) through “a library”

2. Security level of data
   2.1 The security level will be high (not very high) especially for the data ‘in use’ and ‘in resting’ format.

3. Machine learning:
   3.1 Initial data will not be more then 10 000 cases. The machine learning process will have to be adapted to that and progressively transitioned to a larger amount of data as the App is being used. For this the process could start with symbol operations and then be scaled up and complexified.
   3.2 SDC extraction / SVM models could be used (if the amount of data we have is considered sufficient).
   3.3 There will initially be no use of image recognition. The model will be trained on text and GIS data.
   3.4 The model should aim at being trained in real time.
   3.5 Companies should consider the eventuality to shift machine-learning model between sprints in case a model output is not satisfactory.
   3.6 Regarding CDM indexing and the use of Cloud for data processing, we should be carful on the amount of data exchanges as they might generate important cost.
   3.7 Data input should be both through the Web and through the App. The access will be given to different categories of users.
4.0 Training

4.1 Training modules would contain video and some low level of gamification such as drag and drop options.

4.2 The training results should be able to track trainees’ performance.

4.3 Trainings modules should be available on the App and on a library in the website.

5.0 Bidding modality

5.1 Proposal submission for a specific component will be allowed. A bidder feeling most competent in any specific component (out of three as mentioned in the RFP) may submit proposal for that specific component only. Such a company, if selected, will have to remain fully agreeable to work jointly in a collaborative way with any other company/companies as prescribed by TIB at the interest of successful completion of the full task (developing all three components harmoniously).